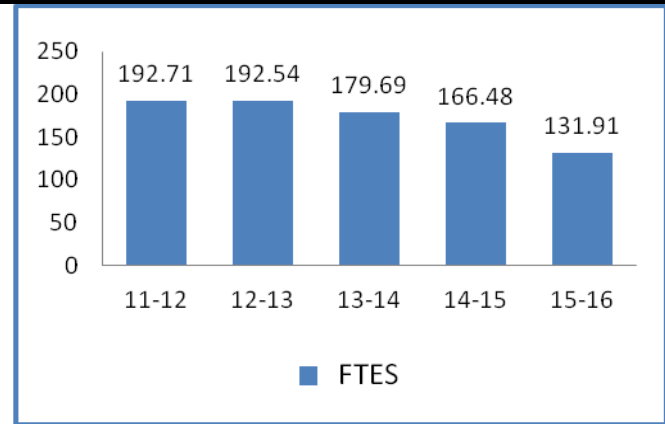
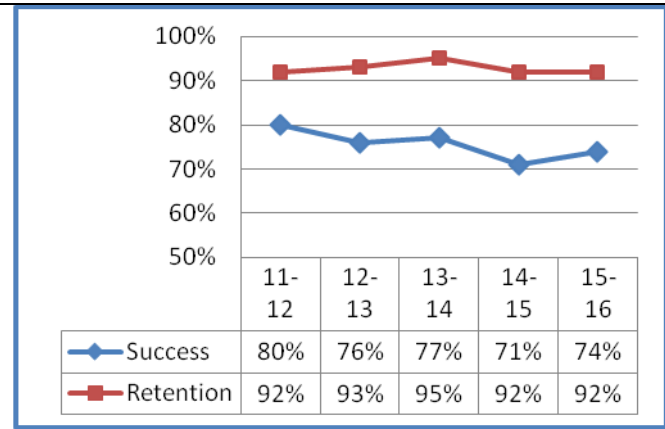


HUMAN SERVICES — 2015-2016



	10-11	11-12	12-13	13-14	14-15	15-16
Duplicated Enrollment	2,928	2,287	2,296	2,121	1,962	1,605
FTEF	12.89	10.62	10.43	10.32	11.39	10.83
WSCH per FTEF	552	544	544	523	439	365



Description: The Human Services Department provides four Vocational Educational Certificates and also an AA Degree in Human Services. Classes offer prerequisites for careers and technical programs such as Social Workers, Counseling, Alcohol/Drugs Counseling and any number of careers in the helping fields. The following are the Vocational Educational Certificates that are offered by the Human Services Department: Alcohol and Drugs Studies Certificate, Human Services Certificate, Case Management in the Public Sector Certificate and Career Specialist Certificate.

Assessment:

- On line enrollment has increased to 8%, meeting the needs of our student population.
- Retention rates have remained consistent over the past year, and our success rates have increased by 3% over last year. This in part is due to an aligned curriculum to industry standards and providing a clear path way for students to enter the workforce.
- Efficiency rates have remained consistency high, (92% or higher), over the past five years, despite changes in sections due to district budget allotment.
- The FTEF and WSCH reflect the trend across the college, with enrollment. Fewer students may be attending but more are completing, passing the state exam, and finding employment. Faculty load for this program is 5 full time faculty. As a CTE program with work experience courses, 2 additional faculty are needed to maintain efficiency and student success in our program.

Department Goals:

- To hire 2 more full time faculty.
- To continue to increase online courses.
- To continue to build on our offerings of classes offered in the community, currently we have increased these cohorts to (2) county offices from 0 in 2013/2014
- To develop a Behavioral Health Technician Certificate and / or a Peer Support Certificate based on the changing trends in the work force, and strong workforce development funds.
- To continue to utilize funding available for a professional expert to help with curriculum alignment to industry standards, new program development and outreach efforts in the community.

Challenges & Opportunities:

Maintaining the high efficiency of our program over the years with only 2 full time faculty. Our program offers 20-25 sections a semester, visits over 32 works experience sites as a CTE program, sit on multiple advisory and executive boards outside of teaching a full load and providing excellent service to our students. Outreach efforts to high schools and community need to be increased to continue to see an increase in enrollment. We need at least (2) additional full time faculty in the department. Despite these challenges we have continued to attend to direct student support, work on curriculum, and maintain linking Vocational Educational Certificates to present jobs in the community.

HUMAN SERVICES — 2015-2016

	10-11	11-12	12-13	13-14	14-15	15-16	Action Plan: Continue to update our over 35 sections in curriculum, aligning our courses with industry standards. Continue to utilize any available funding for Professional Expert to help with community outreach efforts and new program development Continue maintain visibility in the community and partnerships with employment agencies for our students Continue to offer more online courses to serve the changing needs of our student population.
Sections	82	64	63	64	70	71	
% of online enrollment	2%	0%	0%	0%	4%	8%	
Degrees awarded*	26	22	24	33	37		
Certificates awarded*	33	29	37	41	40		
TOP Code: 2104XX Award Source: http://datamart.cccco.edu/Outcomes/Program_Awards.aspx *Data will be available in October 2016							